

# ANNUAL REPORT 2018/19

**GWYNEDD  
AND ANGLESEY  
PUBLIC  
SERVICES  
BOARD**

## **GWYNEDD AND ANGLESEY PUBLIC SERVICES BOARD**

Public organisations in Gwynedd and Anglesey have agreed to work together under the Well-being of Future Generations (Wales) Act 2015 through the Gwynedd and Anglesey Public Services Board. Board members are enthusiastic about change and demonstrate a willingness to work together on projects to realise the objectives of the Gwynedd and Anglesey well-being plan. The well-being plan sets out 6 priorities that are relevant to our communities at present and in the future. Sub-groups have been established in order to address the priority areas.

It has been a year since the Well-being Plan was published, and this report outlines what has been achieved over the last year in line with the priorities set out in it. The annual report highlights that work to develop the action plans has been undertaken by the Board and that further work needs to be undertaken in the specific areas of work. Looking forward to the 2019/20 year and further, we will continue to work with our partners and residents to contribute to the well-being objectives of the Public Services Board.

**“IT HAS BEEN A PRIVILEGE TO CHAIR THE GWYNEDD AND ANGLESEY’S PUBLIC SERVICES BOARD. MEMBERS HAVE BEEN COMMITTED TO THE WORK OF THE BOARD DURING THE PAST YEAR. AT THE BEGINNING OF THE PROCESS THE PEOPLE OF GWYNEDD AND ANGLESEY WERE ASKED THEIR VIEWS ON WHAT IS IMPORTANT TO THEM IN THEIR COMMUNITIES, AND THOSE FINDINGS WERE USED TO SHAPE THE BOARD’S WORK PROGRAMME IN THE FORM OF THE WELL-BEING PLAN. THE FOLLOWING REPORT IS EVIDENCE THAT THE BOARD HAS LISTENED TO THE COMMENTS MADE. IT IS EARLY DAYS FOR THE WORK OF THE BOARD BUT WE ARE CONFIDENT THAT WE ARE ON TRACK TO ACHIEVE OUR AMBITIONS, ENSURING THAT OUR DECISIONS ARE APPROPRIATE FOR FUTURE GENERATIONS”.**

**Ffion Johnstone**

Chair of the Gwynedd and Anglesey Public Services Board

# HOW HAS THE PUBLIC SERVICES BOARD DELIVERED?

The well-being plan was published in 2018. The wellbeing plan confirmed the two objectives and six priority areas where the Board agreed to work together to ensure the best outcomes for the residents of Gwynedd and Anglesey. Priority areas were agreed upon that were relevant to both counties and the PSB will respond to these joint issues across the two counties. In order to take the work forward within the priority areas sub groups have been established.

## OBJECTIVE 1:

### COMMUNITIES WHICH THRIVE AND ARE PROSPEROUS IN THE LONG TERM

#### PRIORITIES:

- **The Welsh language**
- **Homes for local people**
- **The effect of poverty on the wellbeing of our communities**
- **The effect of climate change on the well-being of communities**

## OBJECTIVE 2:

### HEALTHY AND INDEPENDENT RESIDENTS WITH A GOOD QUALITY OF LIFE

#### PRIORITIES:

- **Health and care of adults**
- **The welfare and achievement of children and young people**

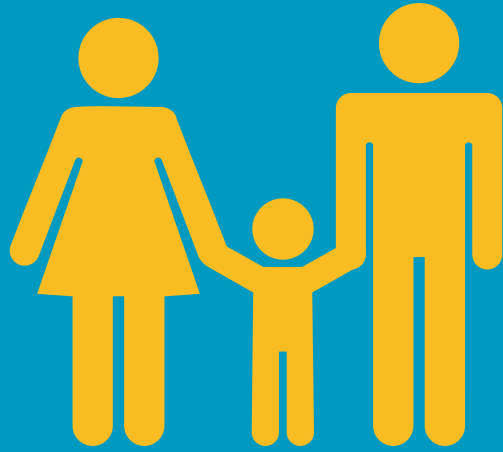
During the last 12 months the Public Services Board and the associated sub-groups have operated in line with the **five national sustainable development principles**. The Board agreed through the wellbeing plan to add two principles that are important to the residents of Gwynedd and Anglesey namely the **Welsh language** and **equality**. Each of the sub-groups will ensure that the Welsh language is a golden thread that runs through their work. The sub-groups will also continue to address inequality and disadvantage through the relevant impact assessments. These principles create a framework for the board to work together on the priorities, to consider the lessons learned from actions already undertaken and to address some challenges that public services will face in the future.

## NATIONAL SUSTAINABLE DEVELOPMENT PRINCIPLES



## NATIONAL WELL-BEING GOALS





# OBJECTIVE 1

**COMMUNITIES WHICH THRIVE  
AND ARE PROSPEROUS IN  
THE LONG TERM**





# THE WELSH LANGUAGE

We will work together to increase the use of the Welsh Language within public bodies in Gwynedd and Anglesey. We will promote the use of Welsh as the preferred Language of communication between public bodies across both counties.

## THE WORK UNDERTAKEN BY THE PUBLIC SERVICES BOARD

A Welsh Language sub-group has been established and the following areas of work have been agreed upon

- 1. Sharing good practice among public bodies**
- 2. The citizen's experience.** The Board recognises that there are inconsistencies in the ways in which public services provide bilingual services in Gwynedd and Anglesey, which means that it is not always possible for residents to use Welsh easily when communicating with public bodies.
- 3. A child's linguistic journey.** The continuation of use of the language for future generations is important to the subgroup and they will work in collaboration with organisations already undertaking work in this important area, in order to plan for the future.

Of the 3 priority areas listed the sub-group decided to prioritise a project focusing on linguistic practices amongst the staff of some of the Board's organisations. This is prioritised by the group as they recognise that the workforce can provide opportunities to use, practice and learn the Welsh language. A project entitled 'Arfer' has been approved by the Board which aims to develop an understanding of why some people do not make use of the Welsh language in the workplace and the intention is to work together on the interventions, with the aim of encouraging more Welsh-language users within the public organisations.

As we now know, the government has set a target of creating a million Welsh speakers by 2050, and the use of Welsh in the workplace has a prominent place in this strategy. The Board shares the vision and recognises that increasing the numbers who are able to speak Welsh and make use of it is key to the prosperity of the language.

## POTENTIAL IMPACT IN THE SHORT, MEDIUM, LONG TERM

**Short Term** - Change the linguistic practices of communication within the workplaces of the public bodies.

**Medium Term**- To increase the use of the Welsh language in Gwynedd and Anglesey's public bodies.

To increase the use of Welsh as a first point of contact with public services bodies. Baseline data will be used to measure its progress.

**Long Term** - To increase the use of Welsh within our wider communities which is key to the prosperity of the language.

## *How will we contribute towards the national well-being goals...*





# HOMES FOR LOCAL PEOPLE

We will work with the housing sector to ensure more suitable and affordable homes in the right places to meet local needs. We will work together to ensure that homes are of a quality and meet the needs of residents.

## THE WORK UNDERTAKEN BY THE PUBLIC SERVICES BOARD

The housing sub group was established in June 2018 to encourage collaboration between organisations within the housing sector.

Both counties at present plan to develop innovative housing. The sub-group proposes to bring together the plans of the public bodies, and put in place arrangements to work together to consider a smaller number of innovative models but also to achieve economies of scale that ultimately make more effective use of our resources. Some examples of innovative housing that have been considered by the sub-group are as follows:

1. **Wooden frame/Modular buildings**
2. **The Passive approach** of low energy, innovative building models
3. **Alternative community** approaches that live with water; E.g. Housing that goes up and down on girders in accordance with water levels.

In addition, the sub-group has started the process of identifying suitable development sites for those innovative home models across Gwynedd and Anglesey. It is proposed that they could be packaged together to achieve economies of scale, thereby reducing the construction cost per unit.

## POTENTIAL IMPACT IN THE SHORT, MEDIUM, LONG TERM

**Short Term**- Work with our communities and our partners on innovative schemes in our communities.

**Medium Term** - Develop innovative housing projects in Gwynedd and Anglesey's communities

**Long Term** - The development of new energy efficient and affordable homes.

Increased energy efficiency brought about by the introduction of housing from innovative models. This positively impacts on climate change and on fuel poverty.

In the long term the group is looking at using innovative models to provide housing for our ageing population. This would also address the transformation aspirations within the health sector.

## *How will we contribute towards the national well-being goals...*





# THE EFFECT OF CLIMATE CHANGE ON OUR COMMUNITIES

We will work together locally to mitigate the effect of climate change on our communities.

## THE WORK UNDERTAKEN BY THE PUBLIC SERVICES BOARD

The board has established a climate change sub-group that includes representations from a range of public bodies that can contribute to the adaptation work, together with the mitigation measures.

Initial actions identified by the sub-group are: To work collaboratively with our key stakeholders and to plan in a joined-up way for extreme weather events and the impacts of current and future climate change. A mapping exercise will be undertaken of the areas and homes within our communities, in order to plan for those areas that are at risk of flooding. This will also take account of those areas that have been identified for shoreline management plans.

The carbon emissions from public bodies are also being addressed, and the sub-groups will consider how to reduce carbon emissions across their activities.

## POTENTIAL IMPACT IN THE SHORT, MEDIUM, LONG TERM

**Short Term** - Work together to develop a shared understanding and reach a consensus on the actions required in relation to the impact of climate change on our communities.

**Medium / Long Term** - The PSB will have a better understanding of the risks and impact of climate change and we will have worked with our communities to raise awareness and strengthen the resilience and adaptation skills according to the medium and long term changes.

## *How will we contribute towards the national well-being goals...*







# THE EFFECT OF POVERTY ON THE WELL-BEING OF OUR COMMUNITIES

We will develop a detailed understanding of how poverty affects the area and look to ensure that the work happening across public bodies is more effective in mitigating the long-term effects of poverty.

## THE WORK UNDERTAKEN BY THE PUBLIC SERVICES BOARD

A poverty subgroup has been established, and a workshop has been held that included representation from a wide range of partners, in order to develop the understanding of the effect of poverty on the well-being of our communities.

As a starting point the Board is considering the poverty work currently being undertaken by the two local authorities, before determining how the Board can work in a more integrated and cohesive way.

## POTENTIAL IMPACT IN THE SHORT, MEDIUM, LONG TERM

**Short / Medium Term** - The PSB will have a greater understanding of the needs of our communities.

Provide/ commission interventions and services that respond to need.

**Long Term** - Partners to work in an integrated and more effective manner.

Creating more resilient communities that are able to support themselves and their families.

*How will we contribute towards the national well-being goals...*





# OBJECTIVE 2

HEALTHY AND INDEPENDENT  
RESIDENTS WITH A GOOD  
QUALITY OF LIFE





## HEALTH AND CARE OF ADULTS

We will work with the Regional Partnership Board to ensure that the Services planned for the older population meet local needs. We will collaborate locally to plan a wide range of preventative activities for adults to enable them to live healthy and independent lives.

## THE WELFARE AND ACHIEVEMENTS OF CHILDREN AND YOUNG PEOPLE

We will plan preventative services and activities together to support families before the need for intensive intervention arises. We will encourage children, young people and their families to improve their health so that they can live healthily and independently within their communities in the long term.

### THE WORK UNDERTAKEN BY THE PUBLIC SERVICES BOARD

The Board has established an integrated health and social care sub-group for Gwynedd and Anglesey. The 'Healthier Wales' document informs the sub-group's governance and planning arrangements. The ambition of the document is to bring together health and social care services, so that they are designed and delivered around the needs and preferences of the individual.

The sub-group has agreed to focus on the following areas of work with the focus on preventative service and partnership working:

- **Community work through clusters**
- **Children and young people/supporting families**
- **Mental health**
- **Learning disabilities**

### POTENTIAL IMPACT IN THE SHORT, MEDIUM, LONG TERM

**Short Term** - Through consultation and engagement with our residents we will have an understanding of the health and care arrangements that are required to meet local needs. Governance arrangements to support the 4 areas of work will be established.

**Medium Term** - We will continue to see progress in the 4 areas of work and start the process of re-designing the health and social care system.

**Long Term** - We will see the implementation of a new health and care system – which will promote good health and wellbeing in our communities. The system will offer a range of high-quality options that can contribute to enabling residents to use their independent living skills.

### *How will we contribute towards the national well-being goals...*





# CONCLUSION

Gwynedd and Anglesey's Public Services Board are pleased to publish their first annual report for 2018/19. The report is evidence that the Board as individual organisations, and jointly continue to be committed to improving the well-being of Gwynedd and Anglesey. While the resources of public bodies are under pressure and threats of further cuts the Board identifies opportunities to work in different ways and to introduce innovative approaches.

With the support of the public bodies and their staff, our residents and wider partners we can continue on the journey of creating communities which thrive and are prosperous in the long term and ensuring that our residents have the opportunity to live healthily and independently with a good quality of life.

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