

**BWRDD GWASANAETHAU CYHOEDDUS GWYNEDD A MÔN**  
**ANGLESEY AND GWYNEDD PUBLIC SERVICE BOARD**

**Friday, 24 February 2017 10:00am**

**MINUTES**

| <b>Present</b>          |  |
|-------------------------|--|
| <b>Name</b>             | <b>Organisation</b>                              |
| Ffion Johnstone (Chair) | Betsi Cadwaladr University Health Board          |
| Cllr Ieuan Williams     | Isle of Anglesey County Council                  |
| Jerry Hunter            | Bangor University                                |
| Nigel Harrison          | North Wales Police                               |
| Bethan Russell Williams | Mantell Gwynedd                                  |
| Gwynne Jones            | Isle of Anglesey County Council                  |
| Siân ap Dewi            | Public Health Wales (On behalf of Siobhan Adams) |
| Sioned Rees             | Welsh Government                                 |
| Simon Smith             | North Wales Fire and Rescue Service              |
| Sian Williams           | Natural Resources Wales                          |
| Emyr Williams           | Snowdonia National Park Authority                |

| <b>In attendance:</b> |  |
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| Llio Johnson          | Gwynedd and Anglesey Public Services Board |
| Rhian Bayley-Hughes   | Gwynedd and Anglesey Public Services Board |
| Sian Owen             | Gwynedd and Anglesey Public Services Board |
| Shan Morris           | North Wales Fire and Rescue Service        |
| Elizabeth Woodcock    | PhD Student                                |
| Janet Roberts         | Gwynedd Council                            |

**1. Welcome and Apologies**

| <b>Apologies</b>   |  |
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| Dilwyn Williams    | Gwynedd Council  |
| Morag Olsen        | Betsi Cadwaladr University Health Board                    |
| Ffrancon Williams  | Cartrefi Cymunedol Cymru - on behalf of the Housing sector |
| Andy Jones         | Wales Probation Service                                    |
| Cllr Dyfed Edwards | Gwynedd Council  |
| Sian Purcell       | Medrwn Môn   |

## **2. Minutes and matters arising**

Amendments to the minutes of the Gwynedd and Anglesey Public Services Board meeting held on 16 December 2016:

- Simon Smith noted that the 724 arson incidents was the figure for 2014/15 and not 2013/14.

It was confirmed that the rest of the minutes was a true record of the discussions.

Update to the minutes:

1. It was confirmed that the area packs for Natural Resources Wales had been distributed via e-mail. Nevertheless, it was noted that some of the e-mails had been blocked by the IT systems of some organisations; therefore, paper packs were available if required.
2. The Terms of Reference would be a standing item on the agenda of the Public Services Board.
3. The consultation timetable had been included on the agenda of the January workshop.
4. Members had contacted if they wished to receive copies of the booklets.
5. Llio Johnson had changed point 4 on the workshop's agenda.
6. Correspondence had been acknowledged and the response had been completed.

## **3. Terms of Reference**

No changes to share.

## **4. Partner Presentations**

A presentation was provided by Emyr Williams on behalf of Snowdonia National Park. The Chair, Ffion Johnstone, thanked Emyr for his presentation.

Observations:

- Questions were asked regarding the impact of staffing cuts - Emyr noted that they had lost a quarter of their staff over the past three years. Nevertheless, the park continued to complete the same level of work with fewer staff members. The only cuts seen had been cuts to the management team and the closure of two information centres; however, this had not affected the public, as another Information Centre was available in the area. He also noted that the park now used a local contractor to undertake the work, instead of estate workers.
- They were praised for the work they did with disabled people and people with visual impairments. It was agreed that there was an opportunity for partners to collaborate more. A discussion was held on undertaking the task of mapping existing services for families with disabilities and then undertaking an analysis of the gaps.

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| 1  | Action: | Copies of the presentation available from Emyr if required. |
| <b>5. Population Assessment - Social Services and Well-being Act</b> |         |   |

A presentation was provided by Llio Johnson. The presentation had been prepared for partners by the regional group.

Observations:

- Questions were asked regarding the time-scale for the Population Assessment in relation to the Well-being Assessment. It was noted that the time-scale was not ideal but that there was a need to consider the objectives of the Population Assessment with those in the Well-being Assessment.
- Many within the group expressed that gaps existed within the Population Assessment's data - the assessment showed what we already knew and the same themes.
- It was agreed that Gwynedd and Anglesey priorities were needed, and not the regional data alone. It was noted that it was important to consider the regional and local data but to also ensure that there was no duplication.

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| <b>6. Assessment of Local Well-being</b> |
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The text of the Draft Assessment was distributed to board members. Llio Johnson noted that she had only distributed the text-only version among Members and that the design work would be carried out once Members had approved the text. It was noted that the assessment had been drawn up in a simple and readable way following the positive response received regarding the area booklets. The draft assessment would be shared on the website and the background documentation on the website would include the area booklets, the results of the questionnaires, Natural Resources Wales' packs and the data table in full. Llio requested observations from the group.

Board members agreed that this approach was different to that of other Boards, but in a positive way. Everyone was of the opinion that the format of the assessment meant that more people would have an interest.

The following observations were expressed:

- There was a need to ensure that future changes be acknowledged, such as leaving the European Union and the Wylfa Newydd development.
- Fuel poverty had not featured prominently enough - the figure was much higher than Wales. Also there was a need to note poverty and its detrimental impact on well-being.
- Other fields that had not been highlighted enough included loneliness and transport; there was a need to ensure that the messages from the January workshop were reflected.

Llio explained that the consultation questionnaire would also be simple, and that it would ask whether or not people agreed with the main messages featured, but would also be open to additional observations. In an attempt to better include people in the future, it was noted that there would be a space at the end of the questionnaire so that anyone interested in being a part of drawing up the Well-being Plan could note their contact details.

## Next Steps:

A discussion was held on Paper 5B which outlined the next steps in terms of

- Publishing the Final Assessment
- Reaching an agreement on the Well-being Objectives
- The work of preparing the Well-being plan
- Statutory consultation
- Approving the Well-being Plan

It was noted that the Plan would have to be approved by the Full Council and the Boards of Statutory Partners. It was agreed to discuss the statutory consultation process at the next meeting.

The Chair wished to thank Llio and the team for all their work.

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| 2 | Action: | To discuss the statutory consultation at the next meeting. |
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## 7. 5 Days in a room - a different way of working

A presentation was given by Ffion Johnstone on the work that had taken place across the region in this field.

An outline was given of the contents of the pilot where 20-30 officers from the West had come together to consider things from the perspective of staff and patients. They had been divided into four groups, namely:

1. The patient's journey from the ambulance, hospital, etc.
2. Looking at the notes of services users of the Health Services and Social Services
3. Residential home providers
4. Interviews with GPs, Consultant and an Owner of a Nursing Home in the area.

## Findings:

- Feedback that staff felt saddened / under pressure in their jobs
- Patients sometimes saw nine different people and had to repeat the same story nine times during their time in hospital
- Feedback that many patients had been discharged from hospital and had moved straight into residential homes without being offered the possibility of home care services.

Feedback had been received from the members who had been a part of this process - positive feedback with officers from the individual bodies seeing the value of the work.

Dr Gwynne Jones noted that the Chairmanship of Simon Smith had been key to the process and had led to detailed and positive discussions.

Ffion Johnstone explained that work was being undertaken in March around the Ysbyty Gwynedd wards and providers. It was confirmed that the relevant partners would be invited to take part, including the third sector.

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| 3 | Action: | To include 5 Days in a room on the agenda of the next meeting. |
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## 8. Correspondence

Copies of correspondence received were distributed.

Concerns were raised regarding a letter received from the Police Commissioner noting that he would not attend the Board in the future. It was agreed that a letter of response would be drafted to the Police Commissioner, expressing the disappointment of the Board's statutory members that he would not be a member of the Board in the future, with a copy to be sent to the Future Generations Commissioner.

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| 4 | Action: | A letter to be drafted for the Police Commissioner with a copy to be sent to the Future Generations Commissioner. |
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## 9. Any Other Business

White Paper -

It was agreed to keep the Board's response brief without referring to individual services.

## 10. Date of the next meeting

The details of the arrangements for the next meeting of the Board on 13 April 2017 at 9:30am in Tŷ Menai, Parc Menai, Bangor, Gwynedd, were noted.

The meeting concluded at 12.30pm.