

GWYNEDD AND ANGLESEY PUBLIC SERVICES BOARD
BWRDD GWASANAETHAU CYHOEDDUS YNYS MÔN A GWYNEDD

TUESDAY, 20 JUNE 2017

MINUTES

Present	
Name	Organisation
Gwynne Jones	Isle of Anglesey County Council
Cllr Llinos Medi	Isle of Anglesey County Council
Dilwyn Williams	Gwynedd Council
Cllr Dyfrig Siencyn	Gwynedd Council
Ffion Johnstone	Betsi Cadwaladr University Health Board
Sioned Rees	Welsh Government
Simon Smith	North Wales Fire and Rescue Service
Sian Williams	Natural Resources Wales
Nigel Harrison	North Wales Police
Sian Purcell	Medrwn Môn
Emyr Williams	Snowdonia National Park
Siobhan Adams	Public Health Wales
Jerry Hunter	Bangor University

Apologies	
Morag Olsen	Betsi Cadwaladr University Health Board
Bethan Russell-Williams	Mantell Gwynedd

In attendance:	
Llio Johnson	Gwynedd and Anglesey Public Services Board
Janet Roberts	Gwynedd Council
Shan Morris	North Wales Fire and Rescue Service
Elizabeth Woodcock	PHD Student (Observing)

1. Welcome

Everyone was welcomed to the meeting by Service Board Manager, Llio Johnson. She explained that a Chair and Vice-chair needed to be elected for the joint Public Services Board.

Ffion Johnstone was nominated for the position of Chair by Simon Smith and there was unanimous agreement. Cllr Dyfrig Siencyn was nominated as Vice-chair by Gwynne Jones. It was unanimously agreed.

Ffion Johnstone was welcomed to chair for the remainder of the meeting.

2. Minutes of the meeting held on 13 April 2017

The minutes were submitted and accepted as a true record of the meeting on 13 April.

3. Actions

It was noted that Morag Olsen, Betsi Cadwaladr University Health Board had not attended the past three meetings of the Board - it was asked if this reflected the Health Board's commitment to the Gwynedd and Anglesey Public Services Board?

The Chair agreed to take the message back to the Health Board and ask for consistent representation in the future. Sioned Rees agreed to append this through the Health Board's governing process.

4. Five days in a room

A presentation was given by Ffion Johnstone about the work. It was agreed to share the slides with the minutes.

Ffion Johnstone explained the process to date:

The 'Five days in a room' meeting had been held in 2016, where an action plan had been agreed upon for the three areas within the Health Board.

The process had progressed in the West, and three additional days had been held to move this forward.

30 members of staff from across BCUHB, Gwynedd Council, Isle of Anglesey County Council, the third sector and the independent sector had met for the purpose of collecting data and to conduct an audit of that data. Visits were also organised in order to gain a clear understanding of how the current system worked.

Principles were established for the next steps and the work continued - currently in the adults field, with the hope of expanding to fields such as emergency soon.

A number of observations were received by Board members:

Nigel Harrison noted the importance of patient flow within the hospitals to other partners too. Police Officers' time was often taken-up by waiting for patients to move within a hospital.

Simon Smith gave thanks for the presentation and was glad to see that the work started in December was bearing fruit and that this was progressing.

Cllr Dyfrig Siencyn noted that much of the work appeared to be common sense, but he could appreciate how difficult it was to cut through layers of bureaucracy.

Ffion Johnstone agreed that it had been a long and difficult process, but that they had now received approval of the documentation needed after going through a number of committees. Had succeeded after persevering.

Dilwyn Williams commented that this was likely to be one of the most important things that has been discussed by the PSB. The process had forgotten about the element of Health Officers and Social Care Officers working together and had looked at the journey through the eyes of the citizen instead.

This means of operating needed to be expanded to other fields where the PSB could influence e.g. Mental Health. It was also important to include this in the Local Well-being Plan; we did not want to lose it within regional implementation.

Sioned Rees asked what the timetable was and what the measures of success were. It was agreed that this was difficult due to the measures that currently exist. Sioned confirmed that there would be a White Paper on the field of care soon, and that this would look at the measures.

Gwynne Jones agreed with Dilwyn Williams in terms of the importance of this work - it was very exciting work and needed further attention from the Board. It needed to be ensured that the senior decision makers saw this as essential work and that their role was key to its success. A culture change was needed within the hospitals and also within other organisations that worked with Health.

Sian Purcell noted that it had been very interesting to be a part of the work. One could see officer's attitude changing whilst going through the process.

Cllr Llinos Medi asked how the expectations of patients and their families could also be changed - this was often difficult and drove the care. Ffion Johnstone agreed that it was difficult and close collaboration was needed to change this. A comment was also made that there was a need to ensure that the patient and the family received all the information about their care.

Dilwyn Williams noted that there was also a need to ensure that the professional workers did not give the patients the wrong message. For example, often by the time the social worker had reached the patient in the hospital, a care worker would have told them that they would need to go to a residential home, although this might not be true in every case, this could create a dependency.

Jerry Hunter explained how the University had transformed how they communicated with students, and now included students at the beginning of any changes and their relationship had greatly improved; the University was by now amongst the top 15 in Britain for student satisfaction.

Emyr Williams noted the importance of remembering the need for preventative work to stop people from reaching the hospital in the first place - this was likely to arise within the Well-being Plan.

5. Environmental Well-being

Sian Williams apologised that there was no presentation available for the meeting.

She explained that Natural Resources Wales had been looking at how it could contribute towards to the work of the PSB. Discussions had been held at the other boards about climate change work and reducing carbon emissions. A number of other things had arisen such as reducing the number of water bottles within public organisations.

Discussions had been held at the Wrexham Board about Healthy Workplaces - was this needed regionally?

It was agreed that this could be discussed further in the workshops arranged on behalf of Board to be held in the summer - Sioned Rees reminded the members that the plan needed to respond to the Well-being Assessment.

6. National Grid

A request was received by Gwynne Jones for the PSB to support the Isle of Anglesey Council with a letter to the National Grid asking them to consider the Future Generations Act when planning the second line of pylons across the island.

The request's background was that the Isle of Anglesey Council had written to the Future Generations Commissioner to ask for advice on the Act's implications for such a plan. The Grid was pressing against the act as it was not a public body.

The Isle of Anglesey County Council had received legal advice stating the Grid should prepare information about how it responded to the Act.

Horizon had accepted the principle of the Act, but the National Grid had not.

Dilwyn Williams asked who was to approve the plan, and if that organisation should then give consideration to the Act? Should the PSB correspond with that organisation in order to ensure that they adhered to the act.

It was confirmed that the permission would be sought through the DCO process and that this was also the approval process for the Power Station, Horizon's application. This was a process outside of Welsh legislation.

It was noted that the Council was disappointed with the Commissioner's response to Anglesey's request - although the Grid was not a public organisation, it should be asked to consider the principles of the act.

It was agreed that the PSB would write to the National Grid to ask them to consider the principles of the act, along with a copy to the Future Generations Commissioner.

7. Main Messages of the Well-being Assessment

A document was submitted outlining the next steps in terms of the main messages. Workshops would be arranged for the summer to discuss the messages and to put proposals forward to the PSB about the action in those areas.

It was agreed that it was important to recognise what already happened in the fields.

The need for joint action was questioned. A discussion should be held about this to consider who would be the partners for each action.

8. Engagement Framework

The paper requesting the PSB to establish an Engagement Sub-group in order to begin the work of trying to jointly engage with communities in Gwynedd and Anglesey was discussed.

It was agreed that this was required as the communities had sent a clear message that they had had enough of discussing with different organisations. There was a need to find a way to share the

messages arising as part of the engagement exercises of other organisations as well as working towards joint engagement.

Sian Purcell was nominated as the associated member for this Sub-group and to Chair the group. It was unanimously agreed.

9. Correspondence

- (i) Invitation to the event arranged by the Office of the Future Generations Commissioner in Cardiff on 17 July.

It was agreed to write to the commissioner's officer asking them to consider arranging and event in the North - it was difficult to justify the cost of travelling and staying in Cardiff for a two hour meeting.

- (ii) The content of the letter from Carl Sargeant and Mark Drakeford in regards to ensuring that the third sector was part of the PSB's work was noted.

10. Any other business

- (i) A summary of the well-being objectives of each public body had been accepted by the Government - it was agreed to share this with the members.